



The Illinois Division of Specialized Care for Children

Serving Children with Special Health Care Needs

DSCC FACTS

AUDIOLOGY SERVICES

Covered Services

Care Coordination: Care coordination services are provided by DSCC staff located in 13 regional offices throughout the state. These services include such activities as information and referral, coordination of medical, educational, and social services, benefits management, and advocacy.

Diagnostic Services: Diagnostic services include the support of both audiological testing by a DSCC approved audiologist and medical evaluation by a DSCC approved otolaryngologist. The audiological testing supported includes those tests necessary to provide information to determine DSCC medical eligibility under the category of hearing impairment [hearing loss of 30 decibels (dB) or greater in any two of the following frequencies: 500, 1000, 2000, 4000, and 8000 Hertz (Hz) or hearing loss of 35 dB or greater at any one of the following frequencies 500, 1000, and 2000 Hz involving one or both ears. Audiological testing includes behavioral pure tone audiometry, immittance and/or electrophysiological testing (e.g., Auditory Brainstem Response).]

Treatment Services: Treatment services for children with hearing loss include otologic treatment, including examinations by a DSCC approved otolaryngologist to develop a medical treatment plan; audiologic testing by DSCC approved specialists treating hearing loss; hearing aids fittings, and follow-up, repairs, supplies, surgical procedures, including cochlear implants. For children with cochlear implants, DSCC will cover a hearing aid for the non-implanted ear when recommended by the child's cochlear implant team.

Referral Process

Children can be referred to DSCC by anyone with the parent's agreement or consent. Referrals should be made to the DSCC regional office nearest the child's home. Referrals may be made in writing or by phone. Contact information is provided on back.

Eligibility

Care Coordination: Children with medically eligible conditions are eligible for care coordination services without regard to income.

Diagnostic Services: Without regard to ability to pay initial diagnostic services are provided to the extent medically necessary to determine whether the applicant has a medically eligible condition. Any public or private insurance available to the child is to be used first. Services are available to an applicant who is under 21 years of age and is a resident of Illinois. Children eligible for diagnostic services to confirm hearing loss must have failed a hearing screening test (newborn, pre-school or school age) or are demonstrating behavioral indicators of hearing loss. Children "at risk" for hearing loss are not eligible for DSCC diagnostic services.

Eligibility: In order for children to be eligible for treatment services, they must meet all eligibility requirements. These include being under 21 years of age, resident of Illinois, having total family income considering family size below 285% Federal Poverty Level (if below 200 % FPL, family must apply for KidCare or Medicaid), and meeting the frequency specific decibel criteria for medical eligibility. A child with a cholesteatoma with or without a hearing loss would be medically eligible. The family must make maximum use of third party payments, including insurance, KidCare and Medicaid before DSCC can be billed.

Services/Payment Rates

Audiologic and otologic diagnostic and treatment services are paid by CPT codes with the rate set by the agency. There are no restrictions to ICD-9 codes or CPT codes used for billing. Hearing aids and related supplies are paid at a discount of billed charges. A dispensing fee is not paid. Payment is made only for services approved prior to the date of service by the child's DSCC care coordinator. The only exception to this is for infants receiving diagnostic services as the result of failed newborn hearing screening in which case payment is made when a 03.45 form (Newborn Hearing Screening Program Diagnostic Evaluation) is received from a DSCC approved audiologist or otolaryngologist within 30 days of service.

Hearing instruments:

- DSCC supports the most cost effective hearing aid that meets the child's medical needs.
- All hearing aids are subject to a 20% cutback
- The maximum usual and customary charge for binaural amplification cannot exceed \$4,500 and will be subject to a 20% cutback. This means the maximum amount audiologists will be reimbursed will be no more than \$3,600.
- The maximum usual and customary charge for monaural amplification cannot exceed \$2,500 and will be subject to 20% cutback. This means the maximum amount audiologists will be reimbursed will be no more than \$2,000.
- The cost of the hearing aid evaluation, earmolds and hearing aid supplies are NOT included in the price limits. Earmolds and hearing aid supplies are subject to a 20% cutback. These items can be approved and paid separately.
- All hearing aids are sold with a standard warranty period that is usually 1-2 years at no extra charge. This warranty covers repairs and one time loss replacement. DSCC requires a 2-year warranty be provided with any hearing aid purchase. If the hearing aid comes standard with a 1-year warranty, the audiologist should include the cost of the second year warranty in the usual and customary charge for the hearing aid when billing. The inclusion of this fee is subject to the maximum reimbursement limits.

DSCC uses an overall cap per child. The care coordinator monitors utilization of resources toward the cap and works with the family to achieve a judicious use of available dollars.

Reimbursement/Insurance

Insurance must be used first. If the child is eligible for KidCare or Medicaid, that program pays instead of DSCC.

For More Information Contact

Leslie Frederick
(217) 793-2350 (Voice)
(800) 322-3722 (Toll Free/TTY)

Regional Office Information

Champaign

510 Devonshire, Suite A
Champaign, Illinois 61820-7306
(217) 333-6528 (Voice)
(217) 244-8390 (TTY)
(800) 779-0889 (Toll Free)

Chicago North

722 West Maxwell, 3rd Floor
Chicago, Illinois 60607-5017
(312) 433-4114 (Voice)
(312) 433-4122 (TTY)
(800) 425-1068 (Toll Free)

Chicago South

1309 South Halsted, 3rd Floor
Chicago, Illinois 60607-5021
(312) 433-4100 (Voice)
(312) 433-4108 (TTY)
(800) 905-9995 (Toll Free)

DuPage

8205 South Cass Ave., Ste. #110
Darien, Illinois 60561-5319
(630) 964-9887 (Voice)
(630) 964-9603 (TTY)
(800) 455-2639 (Toll Free)

Marion

State Regional Office Building
2309 W. Main Street, Ste. 119
Marion, Illinois 62959-1195
(618) 997-4396 (Voice)
(618) 993-2481 (TTY)
(800) 451-0464 (Toll Free)

North Cook County

8609 W. Bryn Mawr Avenue, Ste. 202
Chicago, Illinois 60631-3524
(773) 444-0043 (Voice)
(773) 444-0178 (TTY)
(800) 924-0623 (Toll Free)

Olney

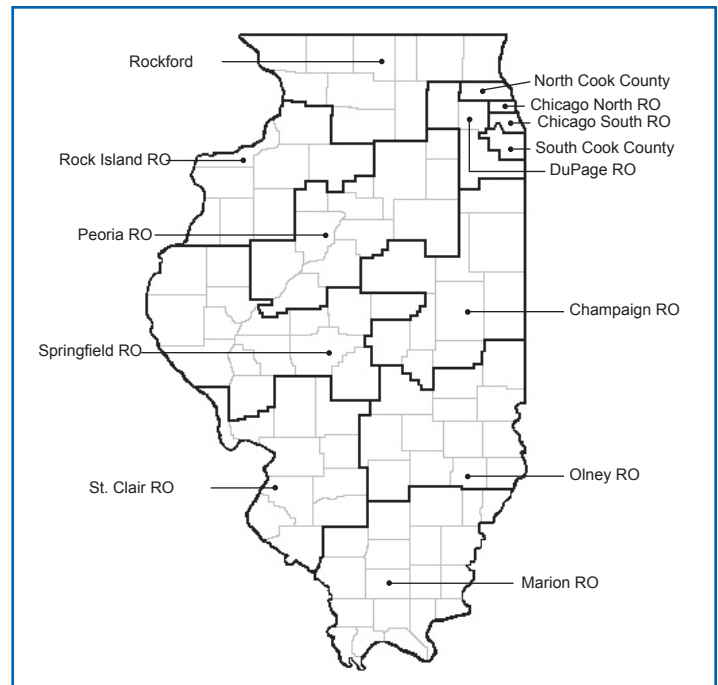
1102A South West Street
P.O. Box 159
Olney, Illinois 62450-0159
(618) 395-8461 (Voice)
(618) 392-3869 (TTY)
(888) 841-3232 (Toll Free)

Peoria

State Regional Office Building
5415 N. University Ave., Room 106
Peoria, Illinois 61614-4779
(309) 693-5350 (Voice)
(309) 693-5345 (TTY)
(800) 382-8569 (Toll Free)

Rockford

State Regional Office Building
4302 North Main St., Room 106
Rockford, Illinois 61103-1209
(815) 987-7571 (Voice)
(815) 987-7995 (TTY)
(800) 651-9319 (Toll Free)



Rock Island

Rock Valley Office Park
4711 - 44th Street, Ste. #1
Rock Island, Illinois 61201-7169
(309) 788-4300 (Voice)
(309) 788-6443 (TTY)
(800) 651-9526 (Toll Free)

St. Clair

1734 Corporate Crossing, Ste. 1
O'Fallon, Illinois 62269-3734
(618) 624-0508 (Voice)
(618) 624-0544 (TTY)
(800) 842-7204 (Toll Free)

South Cook County

6160 S. East Avenue, Ste. 400
Hodgkins, Illinois 60525-4125
(708) 482-0633 (Voice)
(708) 482-1103 (TTY)
(800) 425-5454 (Toll Free)

Springfield

Quantum Centre
421 South Grand West, 2nd Fl.
Springfield, Illinois 62704-3769
(217) 524-2000 (Voice)
(217) 524-2011 (TTY)
(800) 946-8468 (Toll Free)